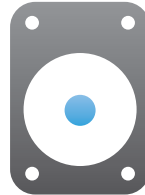
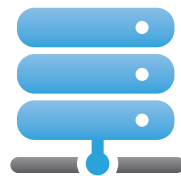


# Unlimited NAS & Storage Array 24/7/365 Support

Unlimited NAS and Storage Array Support from SystemArchitects covers a wide range of NAS and Storage Arrays. Your NAS and Storage Arrays are monitored and managed 24 hours a day, 7 days a week, 365 days a year for a true round the clock coverage.

With our multiple delivery centres monitoring and managing your IT environment round the clock for a fixed per device monthly rate.

Your business will see lower downtimes, better security, better performance and higher employee satisfaction.



## Remote Support Coverage\*

Realtime 24/7/365 Monitoring  
24/7/365 Live Support Technicians

## Cost Per Month\*\*

Starting At - \$200.00

## Support Types

Phone  
Remote  
Onsite with Managed IT\*

## On-site Supported Services

Add Managed IT to have On-Site support added to your Unlimited NAS & Storage Array Support.

## Supported NAS & Storage Arrays Models

Dell EMC, HP, NetApp, Synology, IBM, Quantum, Brocade, MegaRAID, Nimble

For a full list of supported NAS and Storage Arrays please contact us.

## Remote Support & Monitoring Tools

Monitoring Tools and RemoteAccess Tools included.

## Key Partners

HP, Lenovo, Dell EMC, Apple, Microsoft, VMware, Veeam, Intel, Check Point, SonicWall, Ingram Micro, Citrix, Vembu, Sophos, Cisco, Adobe, Intermec, Honeywell, Motorola, Synnex, BlueStar, TechData, CDW, Symantec, Sophos. For a full list contact your Account Executive.

## Related Services

Unlimited Server Support  
Unlimited Help Desk Support  
Managed IT Support  
Private Cloud Hosting  
Disaster Recovery as a Service (DRaaS)  
Enterprise Hardware  
Offsite Backup

\*Some support services require onsite support or level two support that is covered by System Architects Managed IT services.

\*\*Prices and support coverage and technologies are subject to change without notice.



# Full Services Technology Solutions

System Architects is a leading Canadian Outsourced IT Services firm providing a wide range of enterprise level IT services that today's businesses need to succeed in a global market.

A Canadian federally incorporated company, System Architects, established in 1997, has multiple data and delivery centres designed to support a wide range of IT services.

Our team is located in Toronto, Ottawa, Montreal and Vancouver with available capacity to support international clients, we provide a complete range of resources capable of delivering on a wide range of IT projects.



## OUTSOURCED IT SERVICES

Provides your business with a fully functioning IT department without the need to maintain full time IT staff. With a wide range of support options you can select the level of support your business needs.



## SOFTWARE DEVELOPMENT

Teams that design, develop, test & provide ongoing level one and two support customized to your unique requirements, with a wide range of supported languages, database, technologies and hosting solutions.



## PRIVATE CLOUD HOSTING

Two data centres across the GTA provide the cloud services that host your business' IT systems with seamless integration into our other IT capabilities. Its a simple & cost effective hosting solution.



## DESKTOP AS A SERVICE

Desktop as a Service (DaaS) with 24/7 Helpdesk Support from System Architects provides your business with a secure, cost effective way to give your employees a PC desktop without the traditional headaches of constantly buying, upgrading and managing PCs and with 24/7 Helpdesk support for your staff.



## OFFSITE BACKUP

Our two data centres provide full offsite backup services for both PCs and Servers. Your data is safe, secure and kept in Canada.



## DISASTER RECOVERY

Combining our IT Consulting, Private Cloud and Enterprise Hardware capabilities we can design, deploy and support DR solutions that can fit your business goals and budget.



## ENTERPRISE HARDWARE

Never again pay retail prices for your business enterprise hardware. Our wide range of partnerships and purchasing power gives you a simple cost effective way to get the infrastructure your business needs.

Toronto

Ottawa

Montreal

Vancouver

est. 1997