

Managed IT Services

Managed IT Services from System Architects provides your business with trained certified local IT staff to proactively maintain and manage your IT environment. Our certified IT technicians can provide end-to-end Remote & Onsite IT support to allow you to get the level of service and support that your business needs. At a cost that fits your budget.

Our Managed IT Services are designed to be cost effective and easy for you to budget. With an hourly approach you only pay for the support hours you need.

Don't forget to bundle your Managed IT Services with Unlimited Server & Network support and Unlimited Help Desk Support to get more support for less.



Support Coverage Times*

From 8:30am to 5:30pm
Monday to Friday
Afterhours Support Available
Weekends and Statutory Holidays Support Available

Cost*

Starting at \$115.00 per hour with lower hourly rates available.

Support Types

On-site, telephone & remote IT help desk
On-site, telephone & remote server support
On-site, telephone & remote network support

Key Support Features

Proactive & Preventative IT Maintenance
Day to Day Support & Maintenance
24/7 Monitoring
Customized Support Coverage
Customized Support Levels
Customized Support Process
All services provided with SLAs

Key Partners

HP, Lenovo, Dell EMC, Apple, Microsoft, VMware, Veeam, Intel, Check Point, SonicWall, Segate, Ingram Micro, Citrix, Vembu, Sophos, Cisco, Adobe, Intermec, Honeywell, Motorola, Synnex, BlueStar, TechData, CDW, Symantec, Sophos.
For a full list contact us.

Key Supported Technologies*

All versions of Windows & Mac Desktops
All version of Windows, Linux, Mac Servers
All version of Microsoft Office Software
All Desktop, Server, Storage Arrays & Physical Hardware from Dell, Lenovo, HP, and Apple
All Major Routers, Switches and Firewalls
All versions of VMware
All versions of Hyper-V
Most common business software, for a full list contact us

Related Services

Unlimited 24/7 Server & Network Support
Unlimited Help Desk Support
Desktop as a Service with Unlimited 24/7 Help Desk Support
Private Cloud Hosting
Enterprise Hardware
Offsite Backup

For a full list of covered items and to learn more about Managed IT Services from System Architects please contact your Account Executive.

*Prices and support coverage and technologies are subject to change without notice.



Full Services Technology Solutions

System Architects is a leading Canadian Outsourced IT Services firm providing a wide range of enterprise level IT services that today's businesses need to succeed in a global market.

A Canadian federally incorporated company, System Architects, established in 1997, has multiple data and delivery centres designed to support a wide range of IT services.

Our team is located in Toronto, Ottawa, Montreal and Vancouver with available capacity to support international clients, we provide a complete range of resources capable of delivering on a wide range of IT projects.



OUTSOURCED IT SERVICES

Provides your business with a fully functioning IT department without the need to maintain full time IT staff. With a wide range of support options you can select the level of support your business needs.



SOFTWARE DEVELOPMENT

Teams that design, develop, test & provide ongoing level one and two support customized to your unique requirements, with a wide range of supported languages, database, technologies and hosting solutions.



PRIVATE CLOUD HOSTING

Two data centres across the GTA provide the cloud services that host your business' IT systems with seamless integration into our other IT capabilities. Its a simple & cost effective hosting solution.



DESKTOP AS A SERVICE

Desktop as a Service (DaaS) with 24/7 Helpdesk Support from System Architects provides your business with a secure, cost effective way to give your employees a PC desktop without the traditional headaches of constantly buying, upgrading and managing PCs and with 24/7 Helpdesk support for your staff.



OFFSITE BACKUP

Our two data centres provide full offsite backup services for both PCs and Servers. Your data is safe, secure and kept in Canada.



DISASTER RECOVERY

Combining our IT Consulting, Private Cloud and Enterprise Hardware capabilities we can design, deploy and support DR solutions that can fit your business goals and budget.



ENTERPRISE HARDWARE

Never again pay retail prices for your business enterprise hardware. Our wide range of partnerships and purchasing power gives you a simple cost effective way to get the infrastructure your business needs.

Toronto

Ottawa

Montreal

Vancouver

est. 1997