

# Desktop as a Service with 24/7 Helpdesk Support

Desktop as a Service (DaaS) with 24/7 Helpdesk Support from System Architects provides your business with a secure, cost effective way to give your employees a PC desktop without the traditional headaches of constantly buying, upgrading and managing PCs and with 24/7 Helpdesk support for your staff you don't even have to worry about managing your staffs day to day desktop IT issues.

With System Architects Desktop as a Service you remove or reducing a CapEx category like PC hardware costs from the financial ledger and replacing it with an operating per users subscription services expense that is extremely attractive to your bottom-line and simple to budget for.

## Your Desktop as a Service includes

- Windows Environment
- Virus Scanner
- Two form authentication
- 20GB of file storage per user
- Unlimited 24/7 Helpdesk Support
- Business Continuity and Back ups
- No Cost Migration of Support Apps (some conditions may apply)

## Cost\*

**\$150 per user per month**

## Key Benefits

### Lower Your IT Operating Cost

System Architects DaaS with 24/7 Helpdesk removes much of the day to day IT support needs and you no longer need to maintain large server rooms that are expensive to maintain.

### Security and Data Protection

PC level security and data protection is no longer required, we manage all of it from our data centre infrastructure designed to maintain the highest levels of protection.

### Reduced Capital Cost

Remove the cost of constantly investing in desktop hardware, servers, licensing and IT Helpdesk

## Key Benefits

### Accessible

Access your desktop over the internet via a PC, laptop, tablet and even a smartphone.

### 24/7 Helpdesk Support

Your staff have accesses to skilled System Architects Help Desk IT professionally at no additional charge.

### Multi-factor Authentication

Equipped with multi-factor authentication protocols so you know it's your staff logging in and not anybody else.

### Business Continuity

Automatically gain the benefit of increasing your business continuity as your desktops environment are not physically tied to your office desktops.



## Customizable Options

### Additions

- Add Additional File Storage
- Add More Backup Space
- Increase Data Retention Period
- Add Customized Software

### Single Sign On Option

Add convenience and control with Single Sign On (SSO) One password used for access to the DaaS environment and user applications.

Supports a wide variety of applications ask us if your application is supported today.

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**SA** SYSTEMARCHITECTS  
Business IT Services

\*Prices and support coverage and technologies are subject to change without notice.



# Full Services Technology Solutions

System Architects is a leading Canadian Outsourced IT Services firm providing a wide range of enterprise level IT services that today's businesses need to succeed in a global market.

A Canadian federally incorporated company, System Architects, established in 1997, has multiple data and delivery centres designed to support a wide range of IT services.

Our team is located in Toronto, Ottawa, Montreal and Vancouver with available capacity to support international clients, we provide a complete range of resources capable of delivering on a wide range of IT projects.



## OUTSOURCED IT SERVICES

Provides your business with a fully functioning IT department without the need to maintain full time IT staff. With a wide range of support options you can select the level of support your business needs.



## SOFTWARE DEVELOPMENT

Teams that design, develop, test & provide ongoing level one and two support customized to your unique requirements, with a wide range of supported languages, database, technologies and hosting solutions.



## PRIVATE CLOUD HOSTING

Two data centres across the GTA provide the cloud services that host your business' IT systems with seamless integration into our other IT capabilities. Its a simple & cost effective hosting solution.



## DESKTOP AS A SERVICE

Desktop as a Service (DaaS) with 24/7 Helpdesk Support from System Architects provides your business with a secure, cost effective way to give your employees a PC desktop without the traditional headaches of constantly buying, upgrading and managing PCs and with 24/7 Helpdesk support for your staff.



## OFFSITE BACKUP

Our two data centres provide full offsite backup services for both PCs and Servers. Your data is safe, secure and kept in Canada.



## DISASTER RECOVERY

Combining our IT Consulting, Private Cloud and Enterprise Hardware capabilities we can design, deploy and support DR solutions that can fit your business goals and budget.



## ENTERPRISE HARDWARE

Never again pay retail prices for your business enterprise hardware. Our wide range of partnerships and purchasing power gives you a simple cost effective way to get the infrastructure your business needs.

Toronto

Ottawa

Montreal

Vancouver

est. 1997